

FIG. 1A

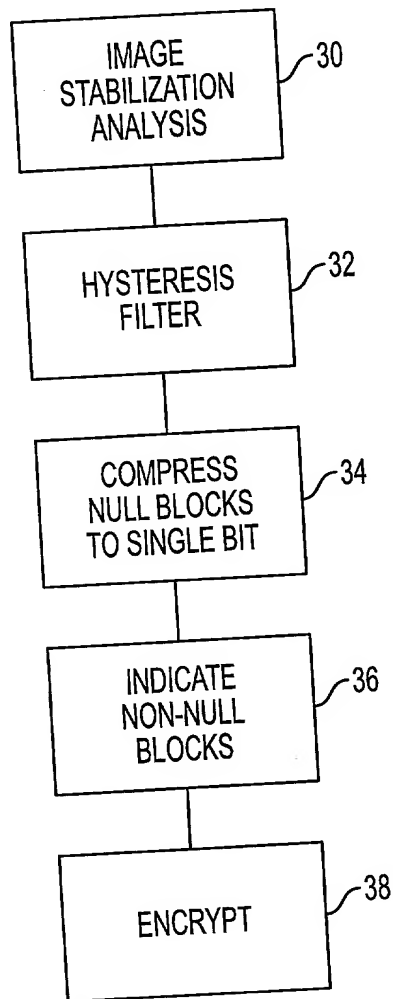


FIG. 1B

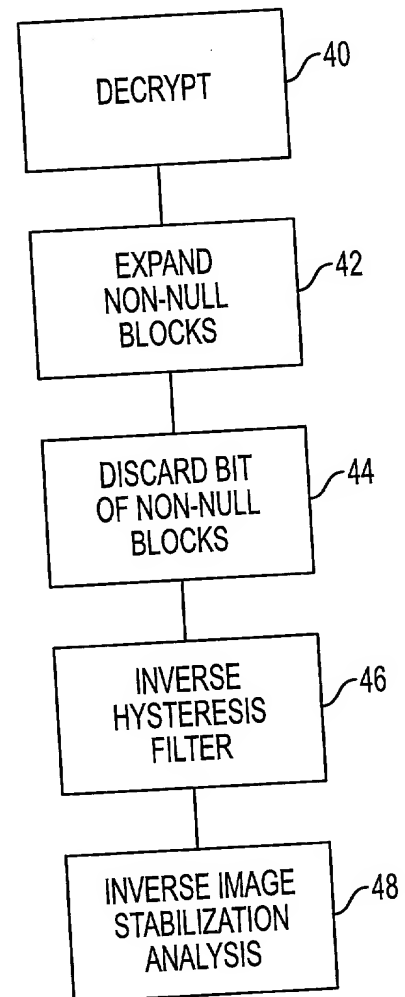


FIG. 1C

10025675-041802

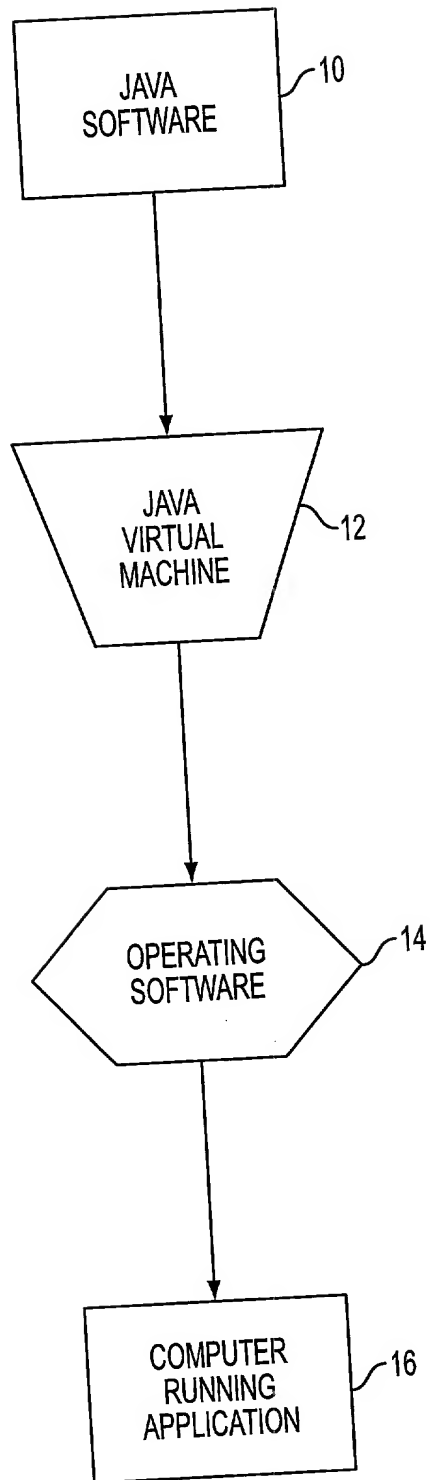


FIG. 2A



1005675 "041803

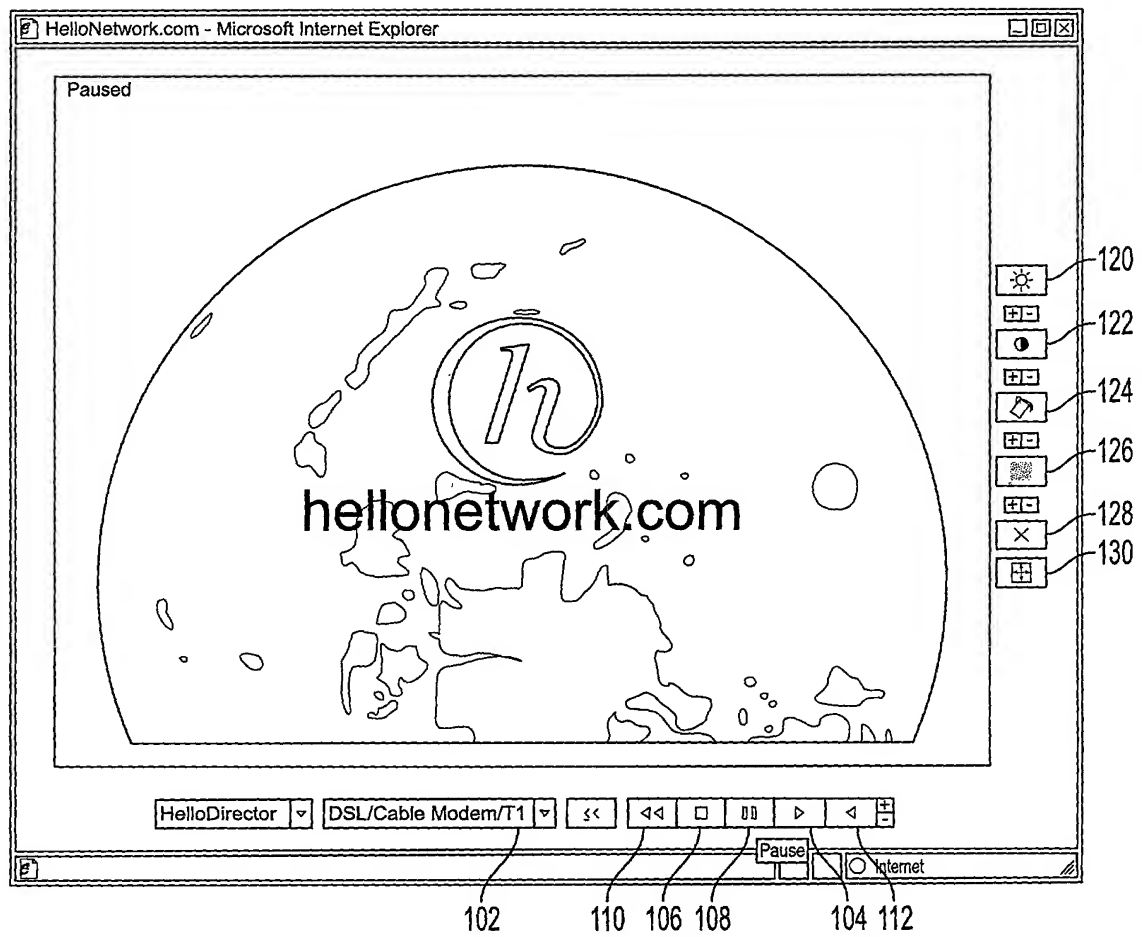


FIG. 3

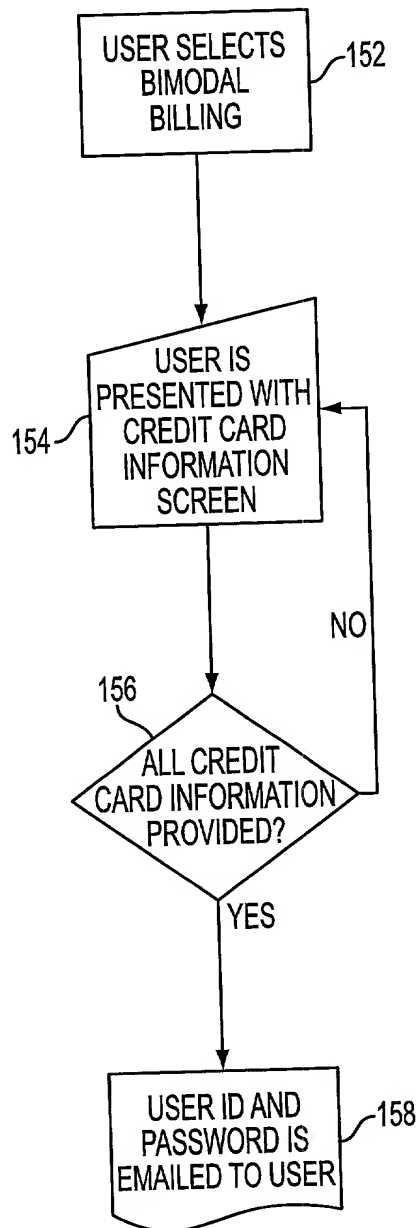


FIG. 4

10025675.04.1302

Hello Live - Microsoft Internet Explorer

<u>Live Streams</u>	<u>Create an Account</u>	<u>Account Info</u>
<p>For demo purposes, the sample user account has been created</p> <p>Enter User Name <input type="text" value="Sample User"/> 162</p> <p>Enter Password <input type="password" value="****"/> 164</p> <p><input type="button" value="Enter Live Chat"/></p>		

Done ☐ ☐ ☐ Internet

FIG. 5

10025675 "041802

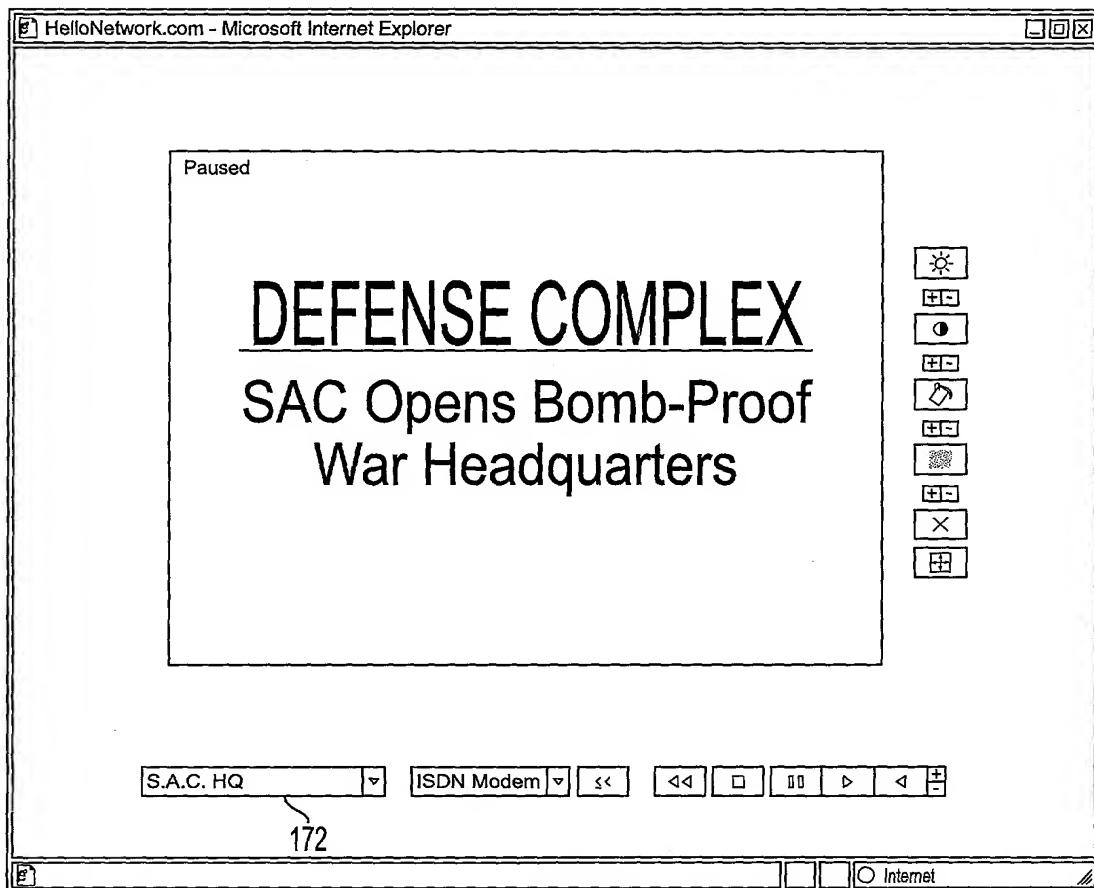
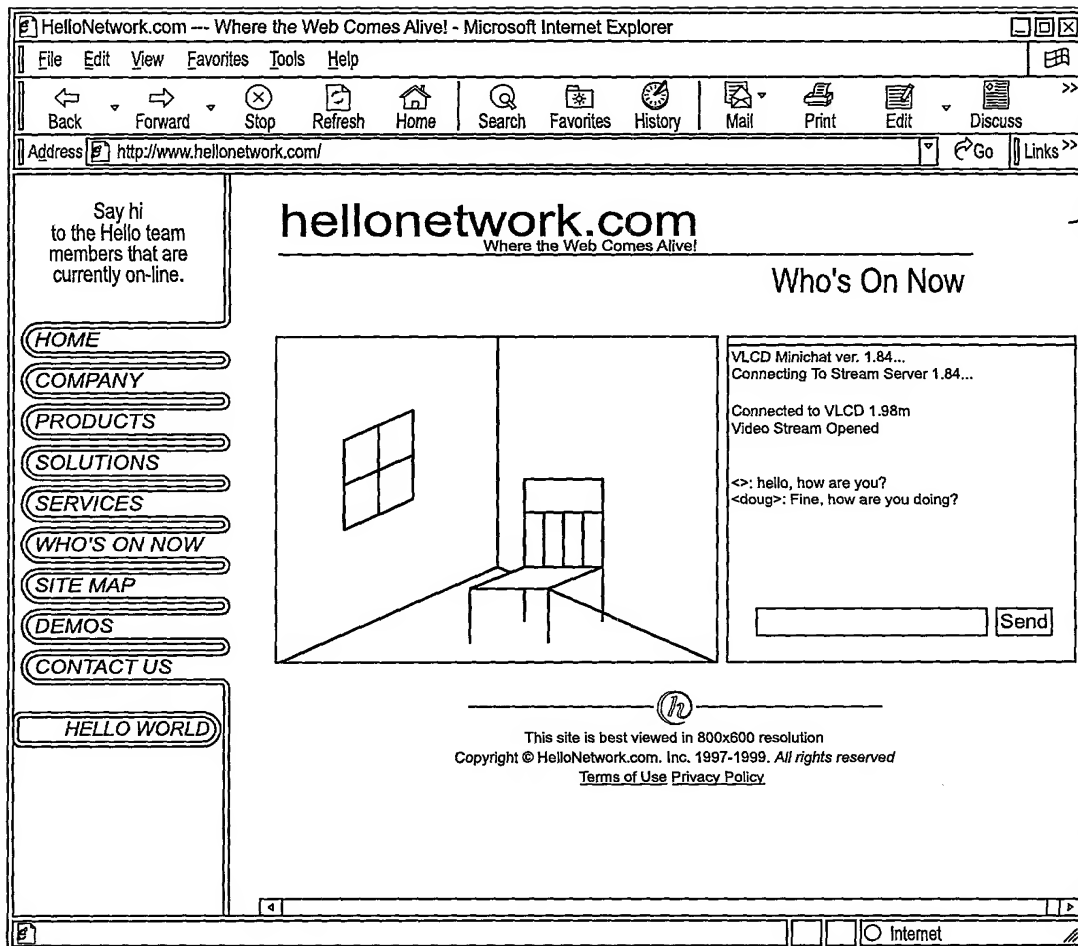


FIG. 6

10025675 "04.1302



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FIG. 7



10025675 "044802

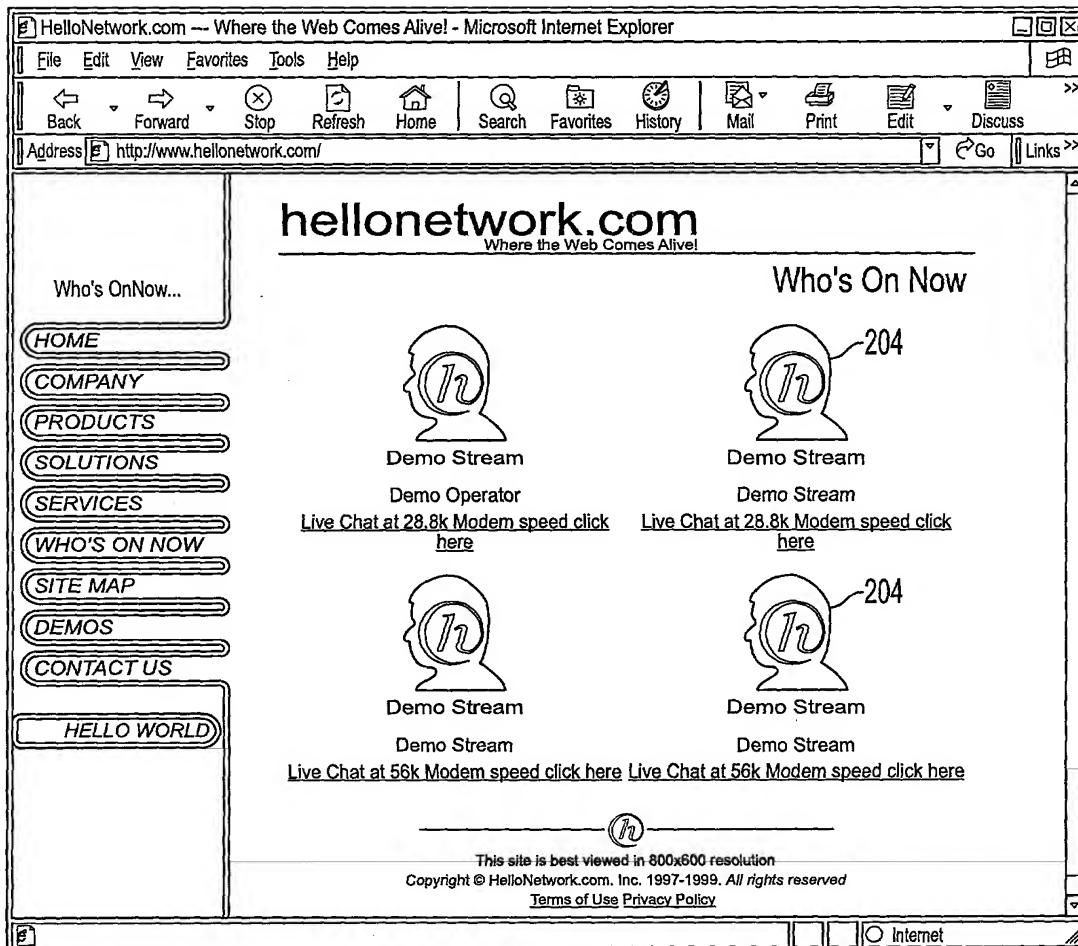


FIG. 8

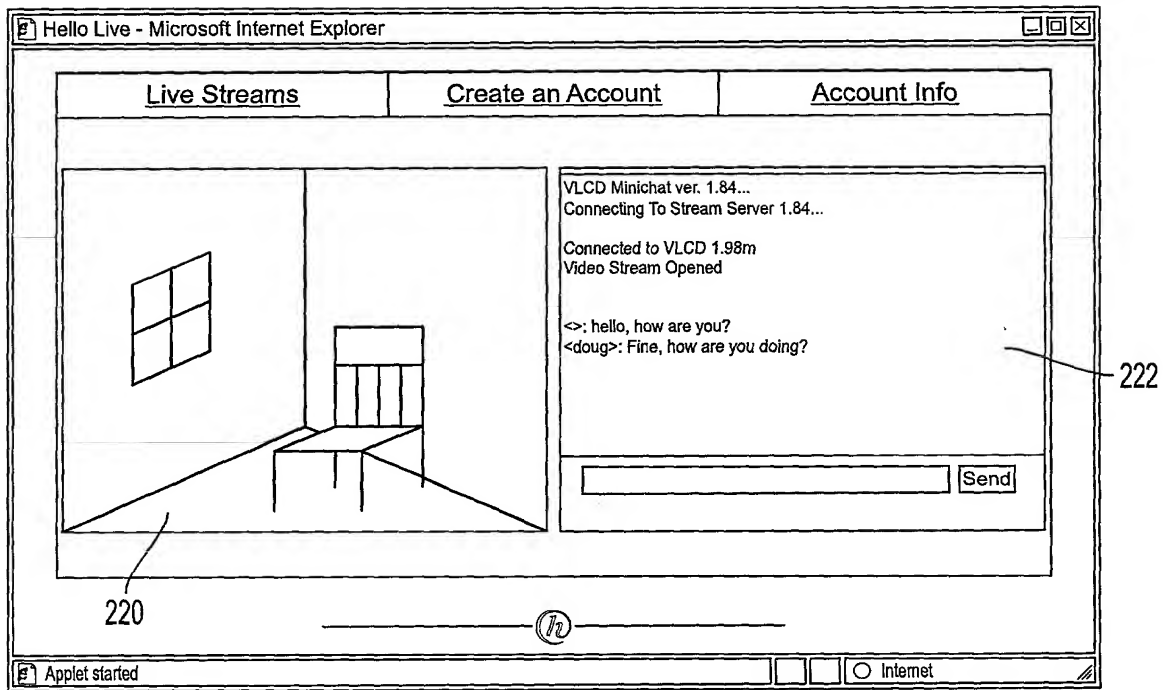


FIG. 9

2025-04-10 10:40:20

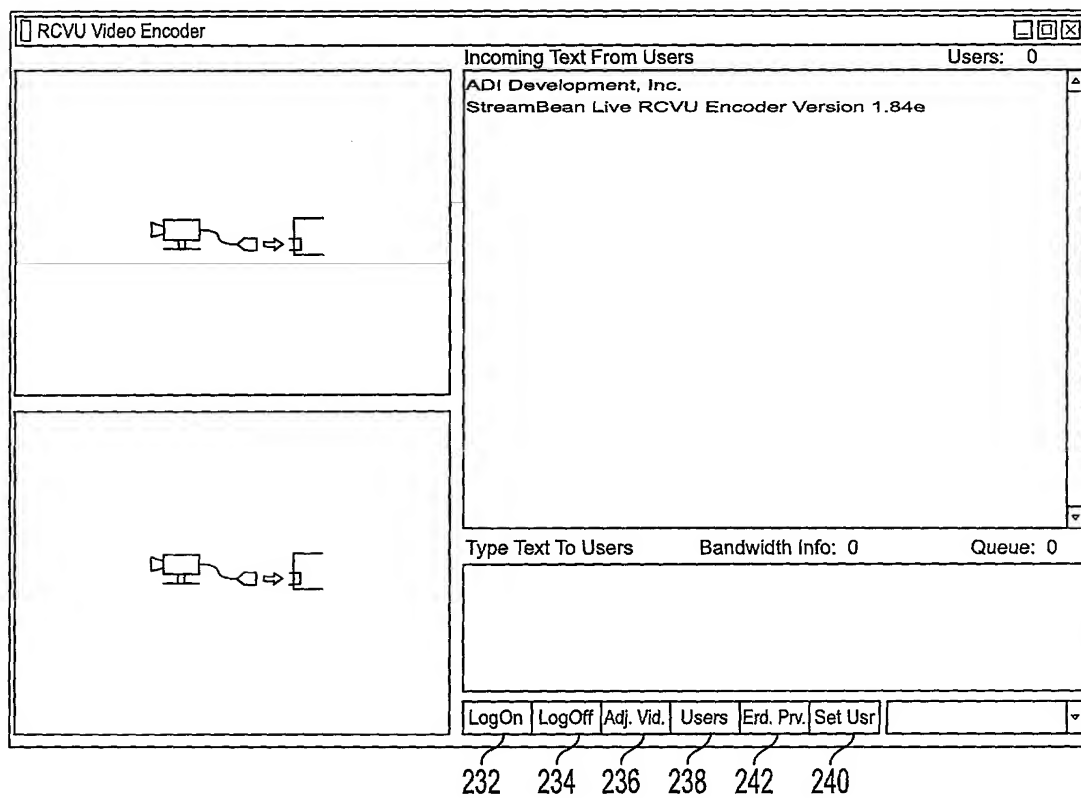


FIG. 10

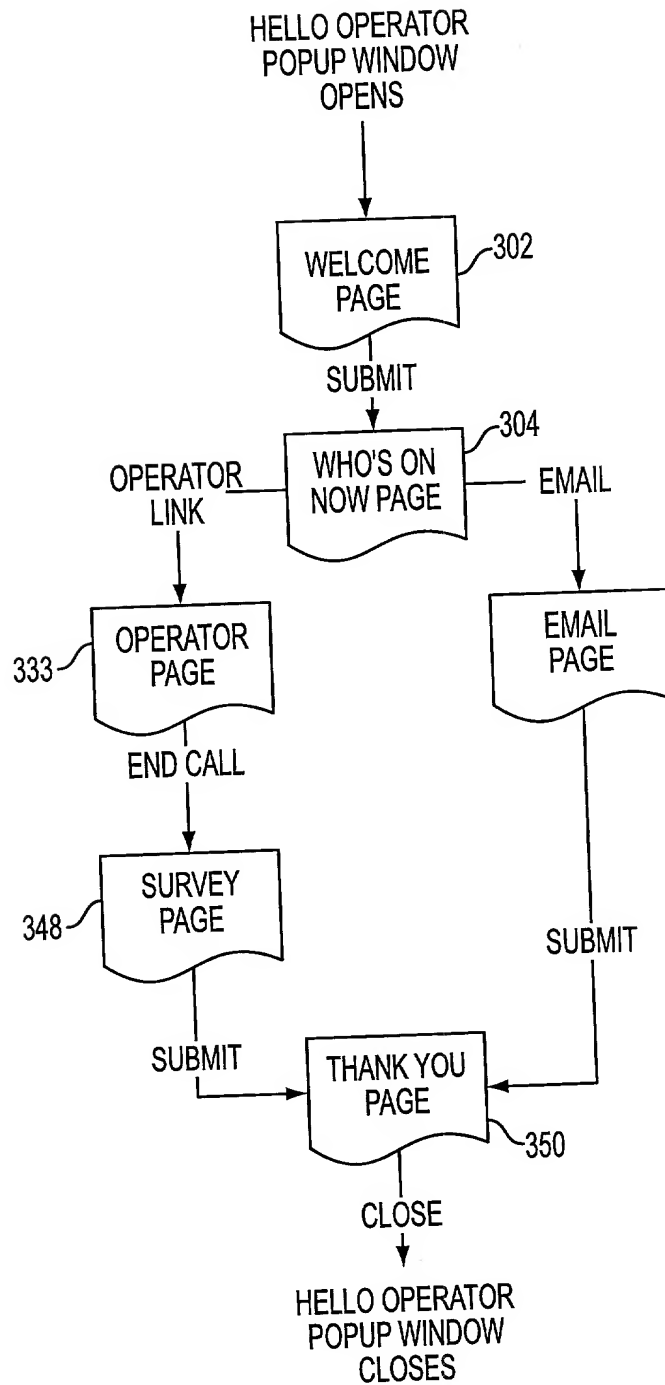


FIG. 11

4025675 " 04.1302

HelloOperator - Microsoft Internet Explorer

# Hello!

Please enter your first name:



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FIG. 12

2008F40-52952007

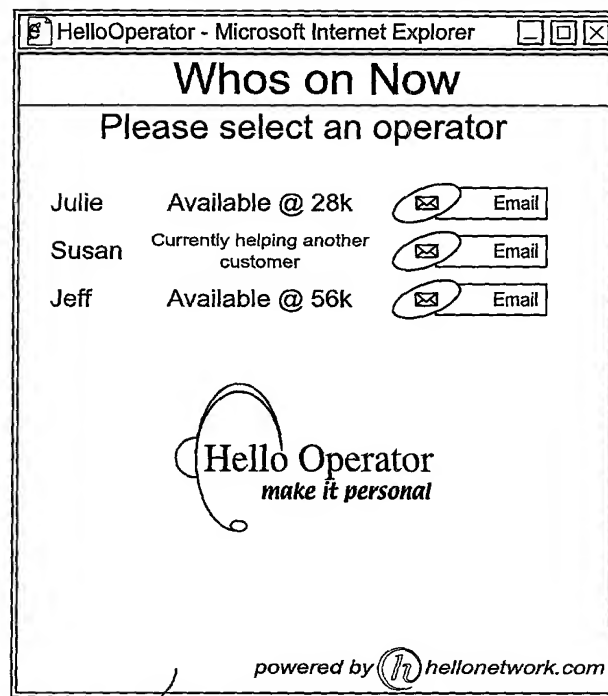
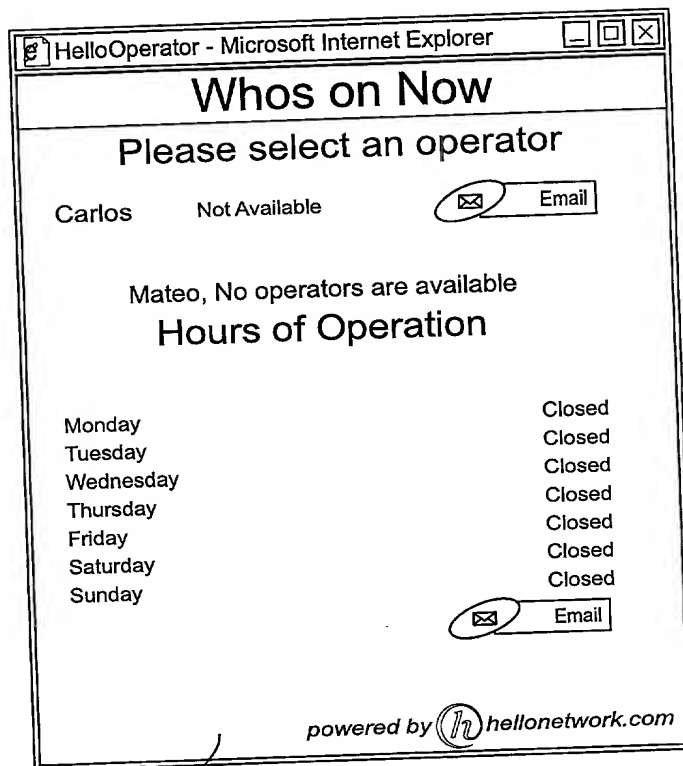


FIG. 13

10025675-041802



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FIG. 14

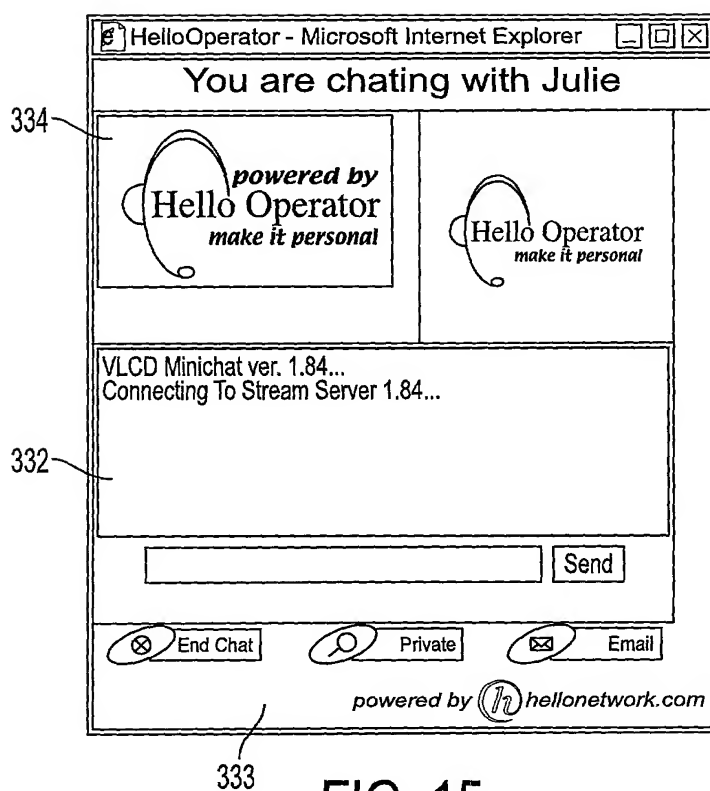
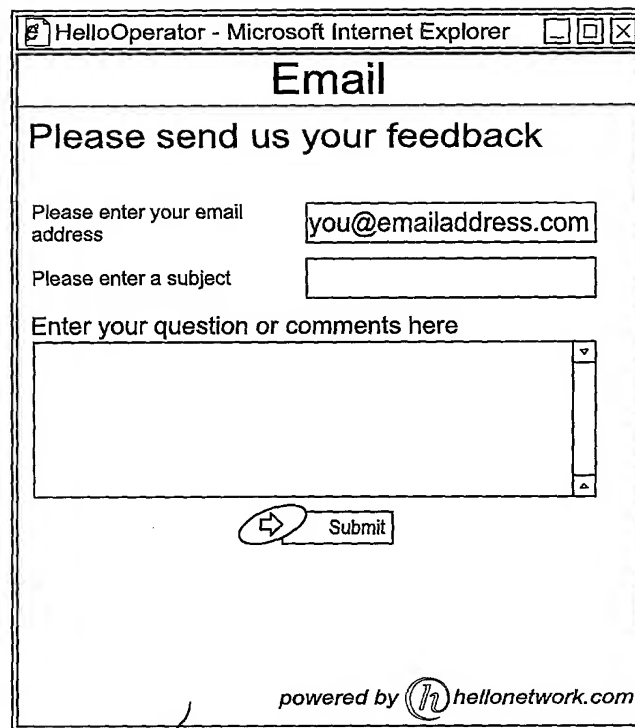


FIG. 15



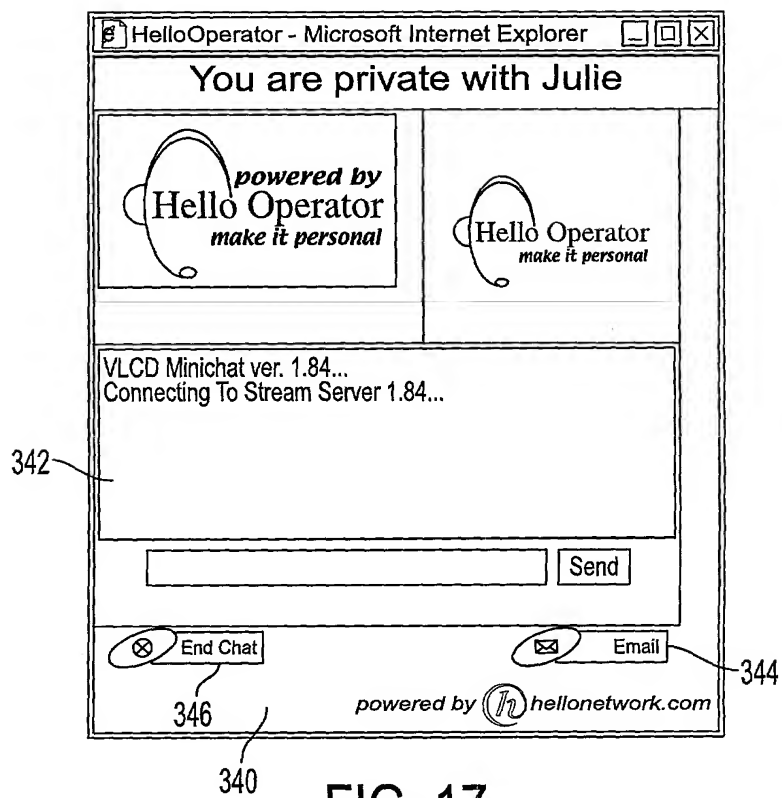
1



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FIG. 16

10025675-041802



10025675-041802

HelloOperator - Microsoft Internet Explorer

## Survey


Please complete the following survey

Please enter your email address:

Have you used our live help before ☐

How would you rate this service (1 worst - 10 best)

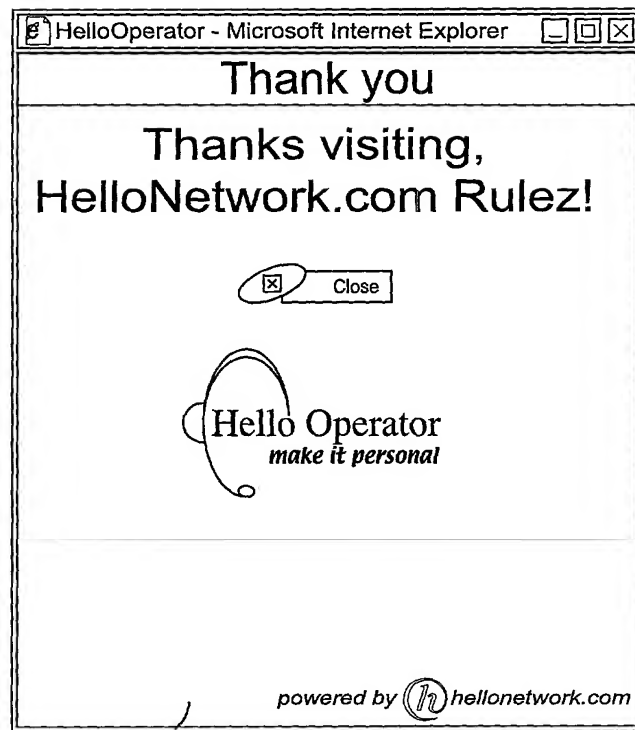
How did you hear about our site

powered by  hellonetwork.com

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FIG. 18

10025675, 04.1.802



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FIG. 19

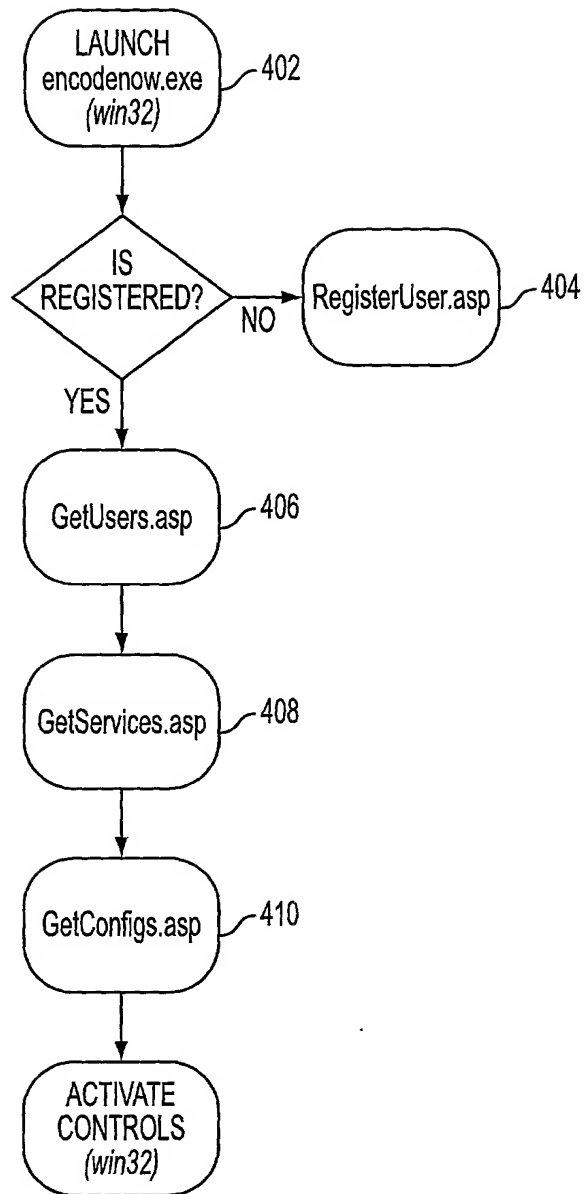


FIG. 20

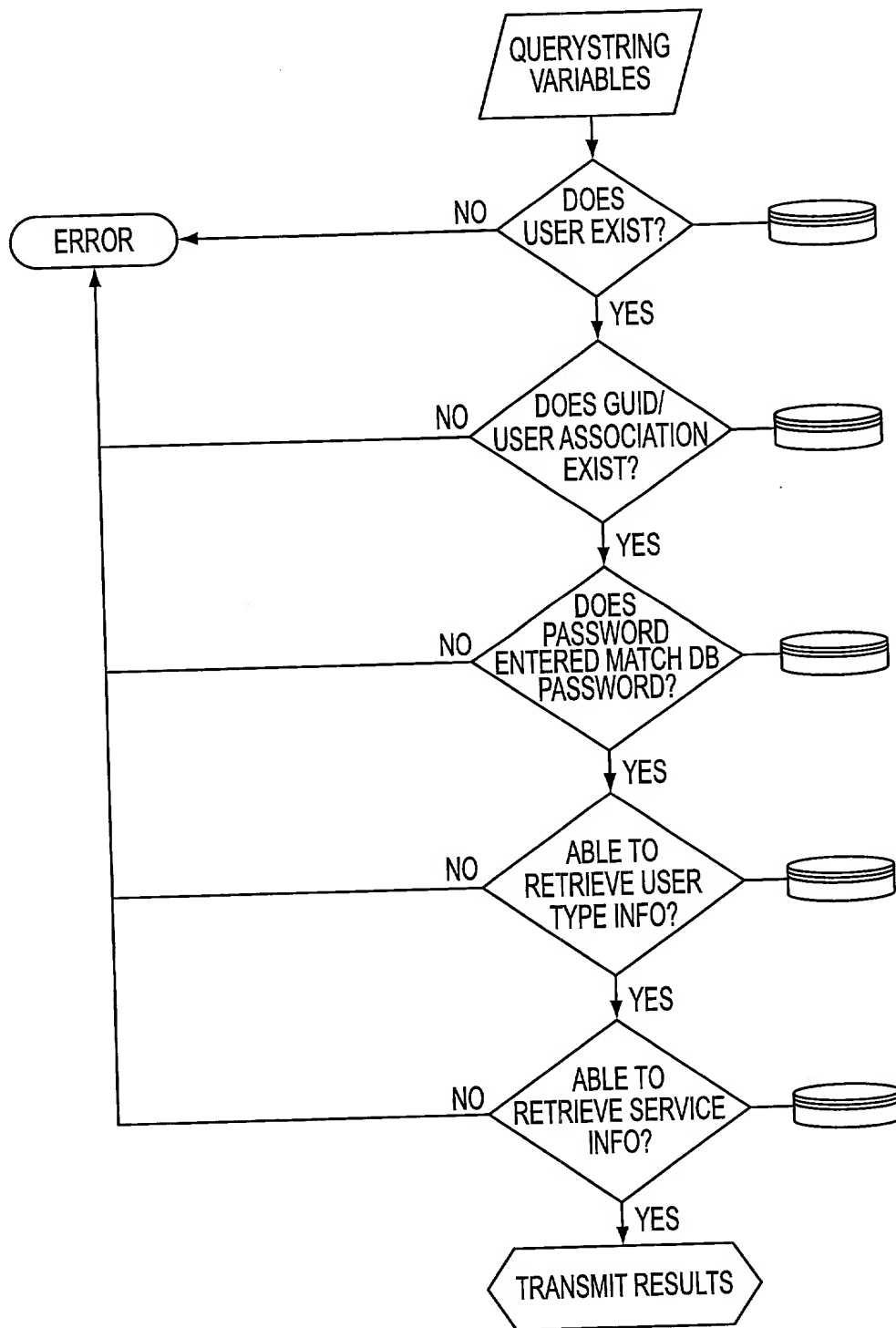


FIG. 21

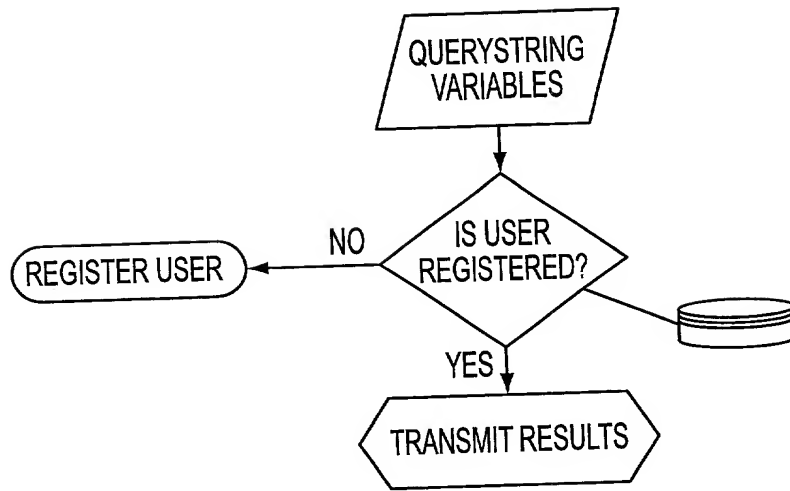


FIG. 22

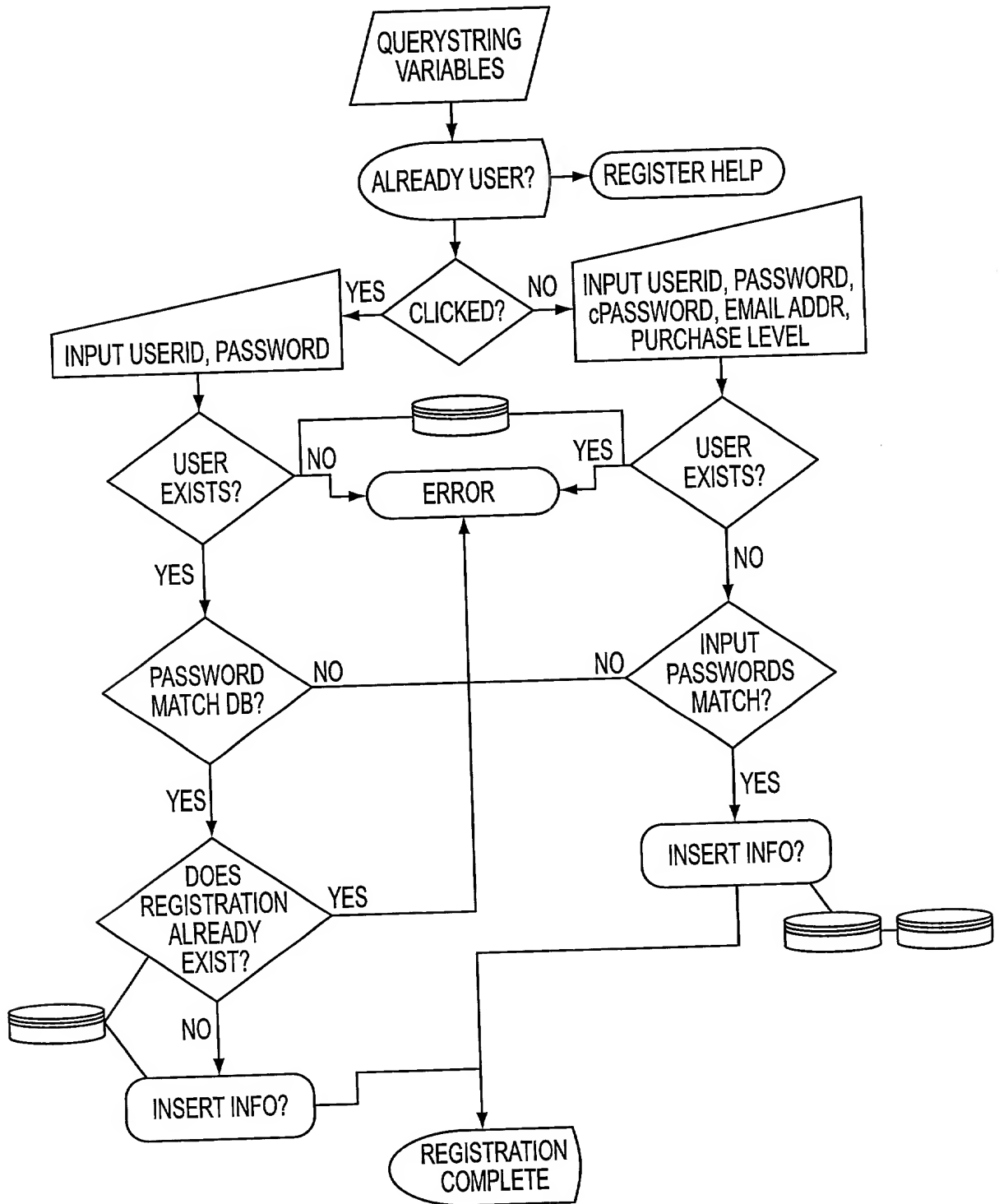


FIG. 23



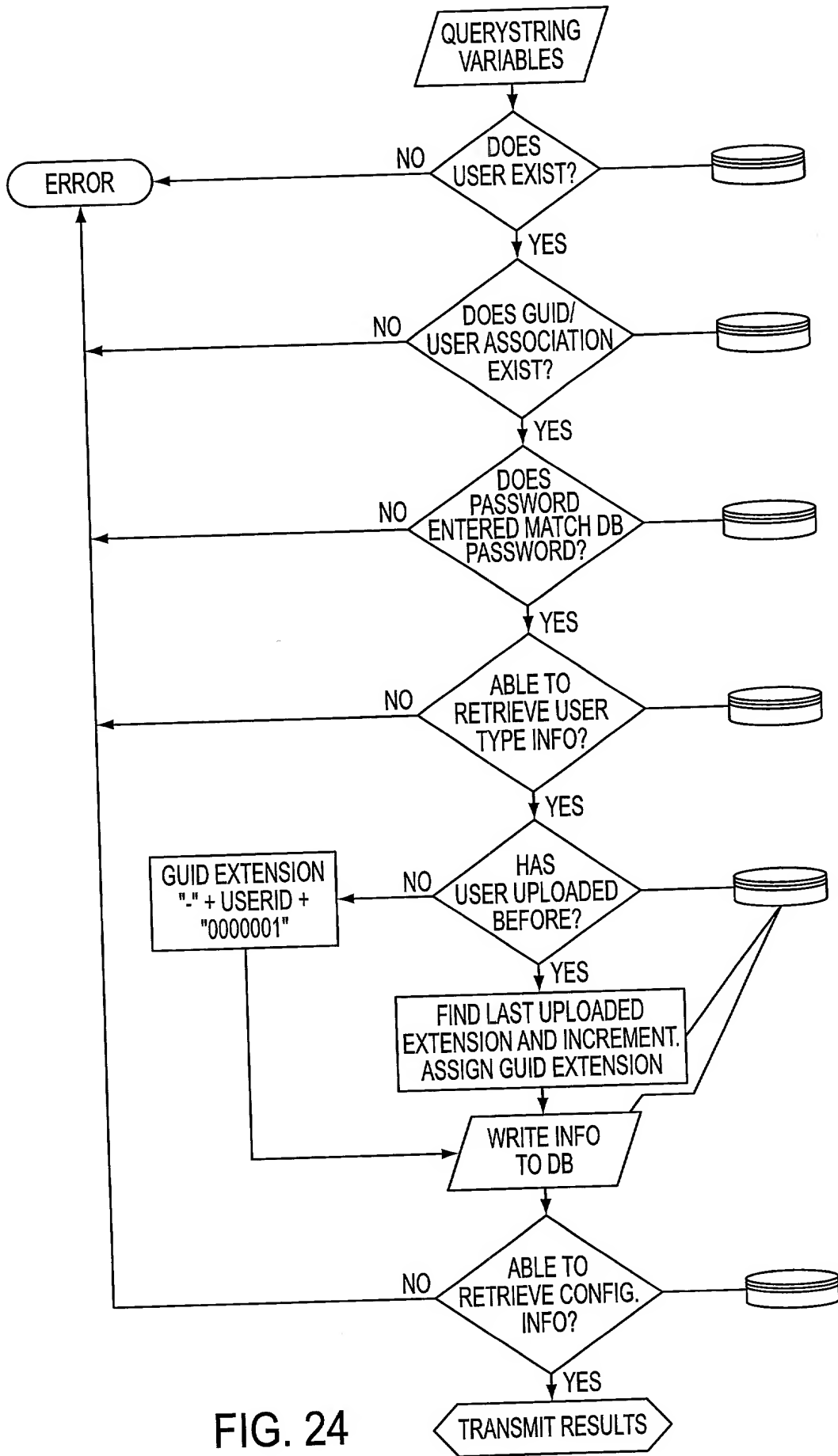


FIG. 24

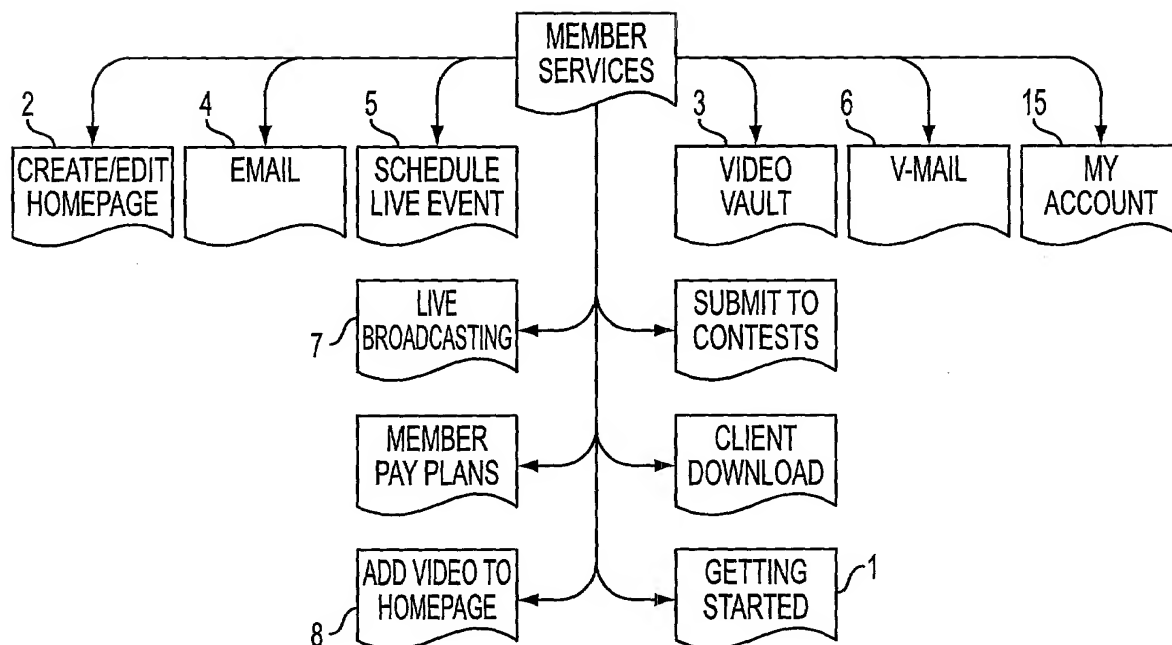


FIG. 25

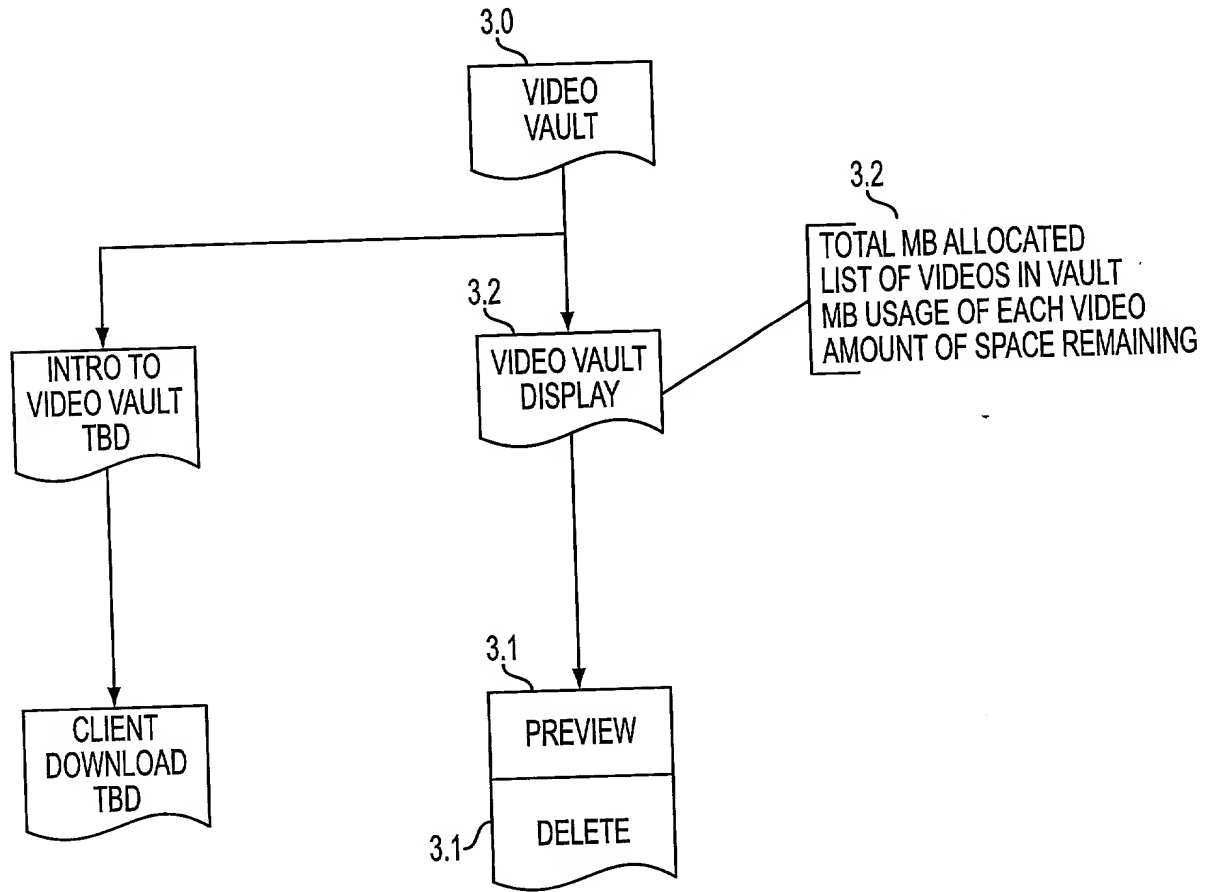


FIG. 26

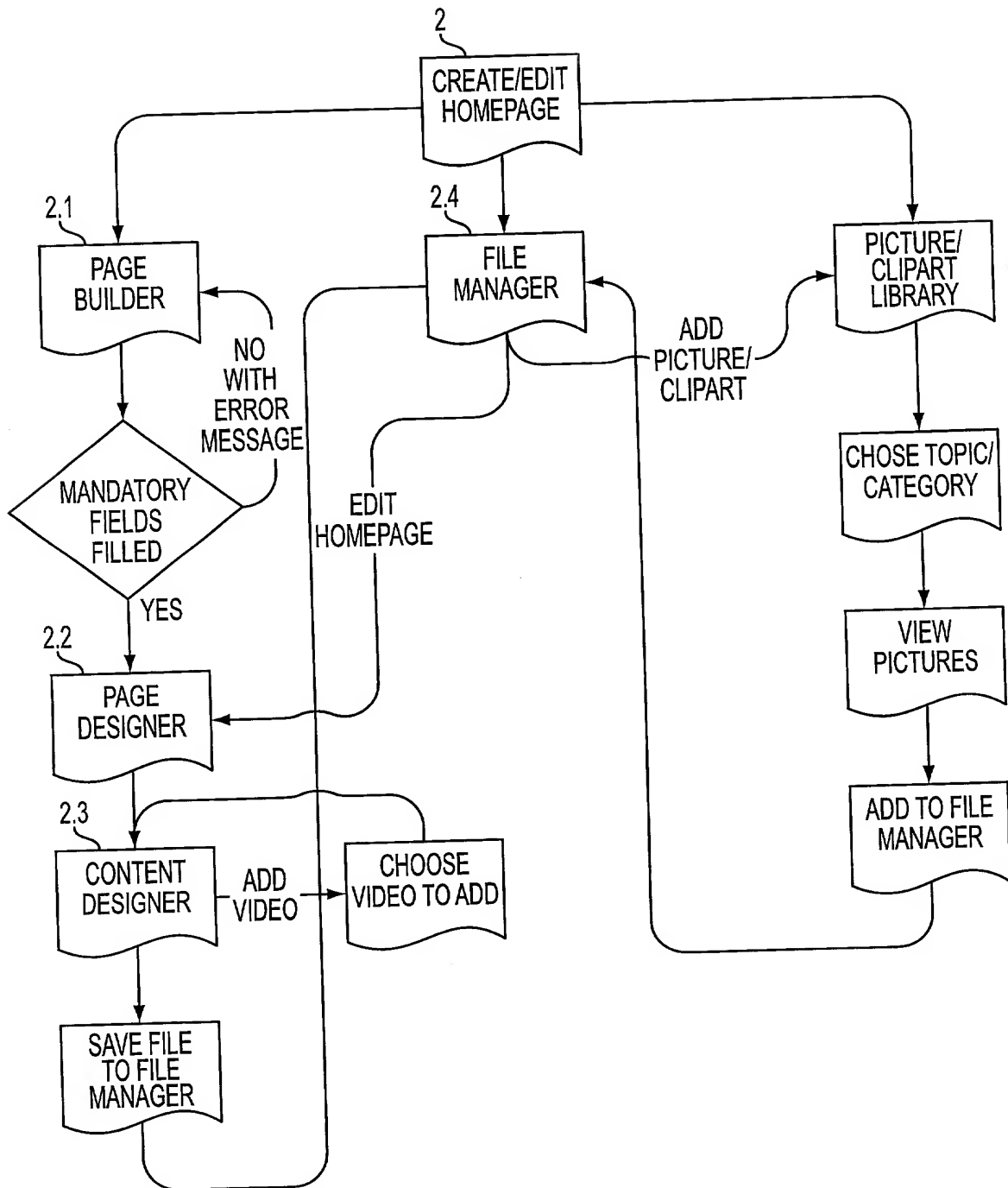


FIG. 27

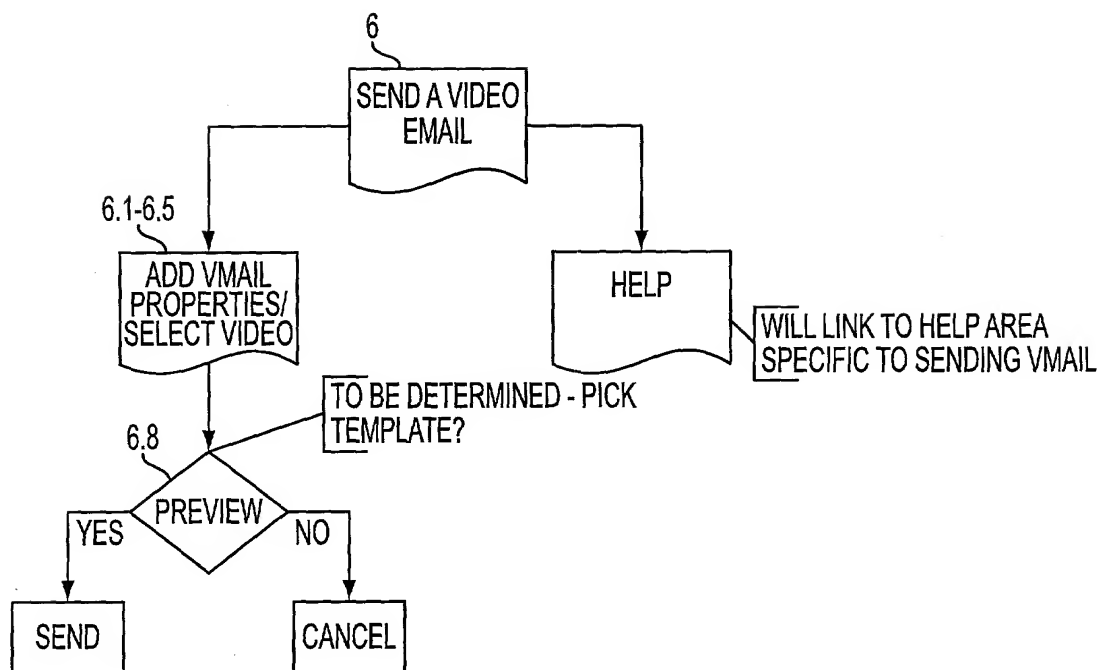


FIG. 28

10025675.041802

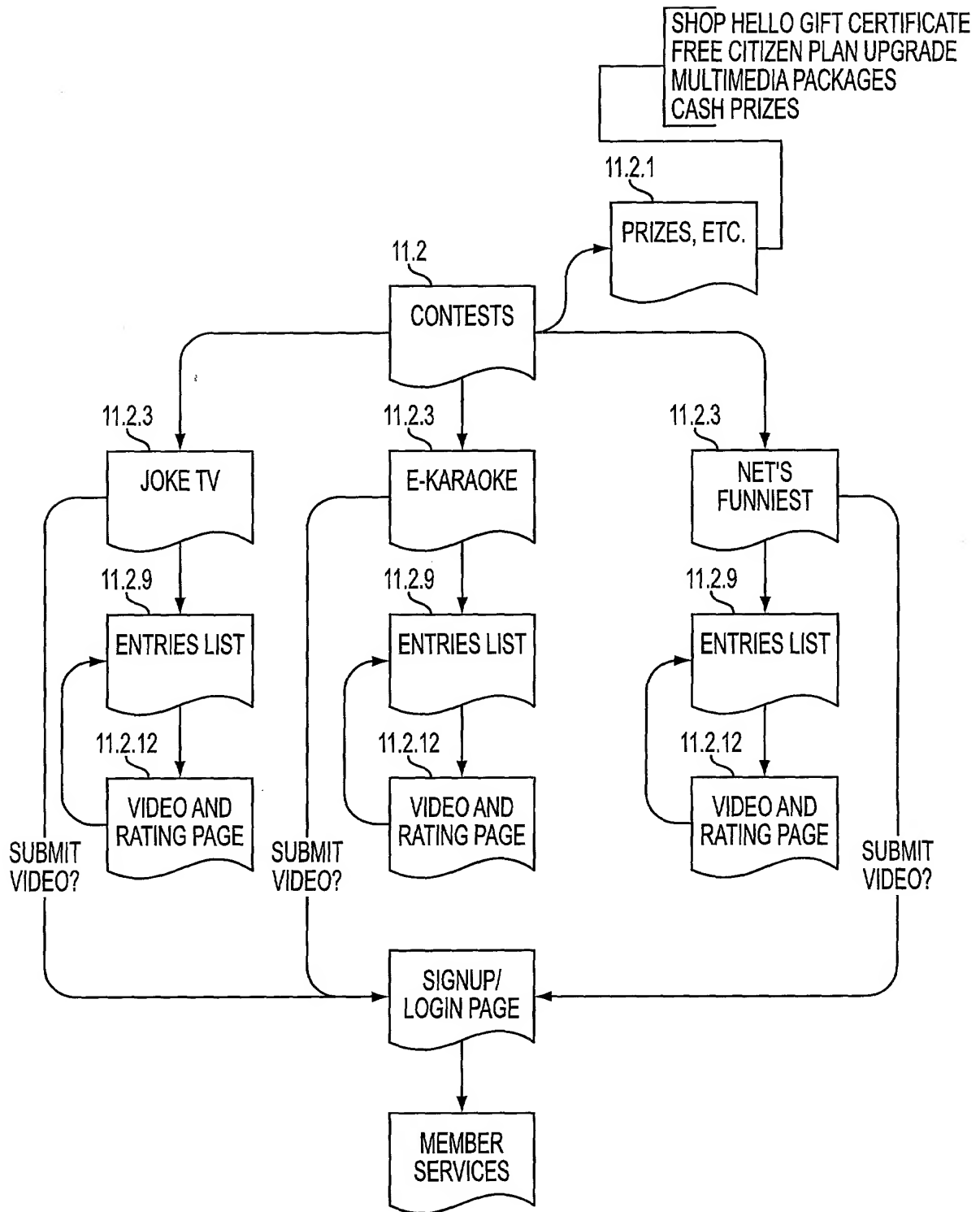


FIG. 29

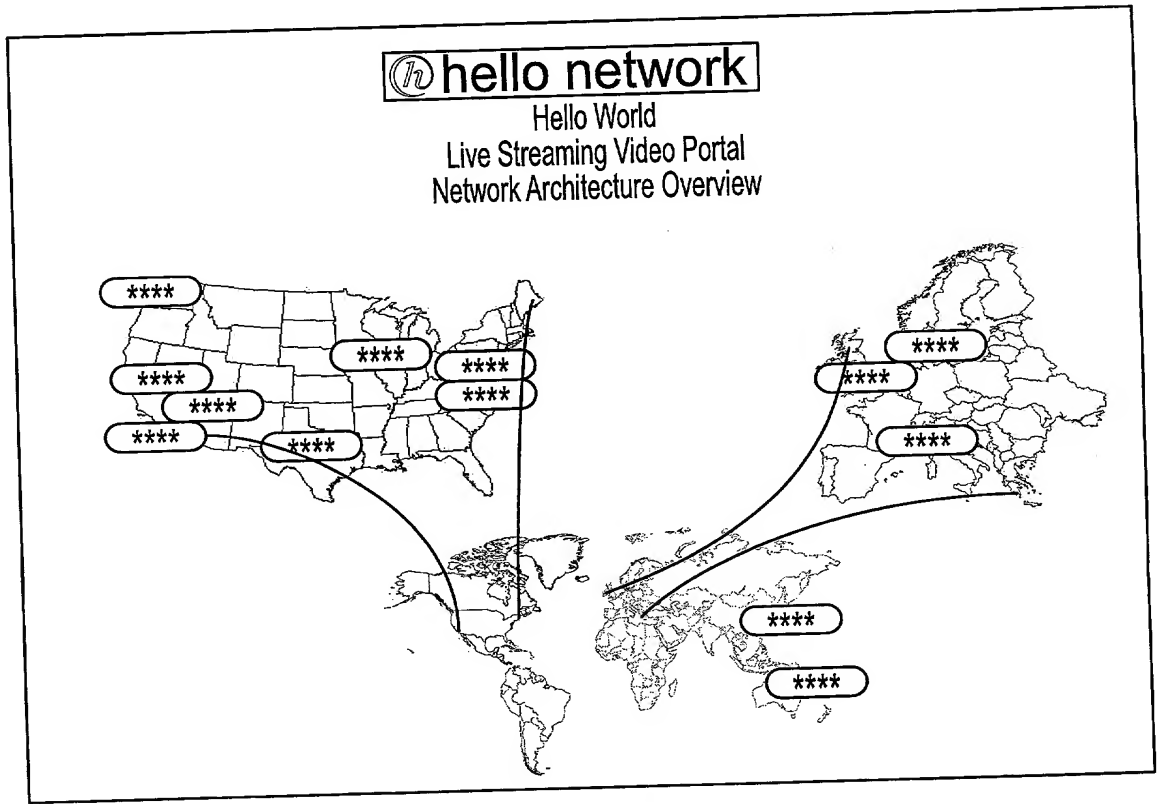


FIG. 30

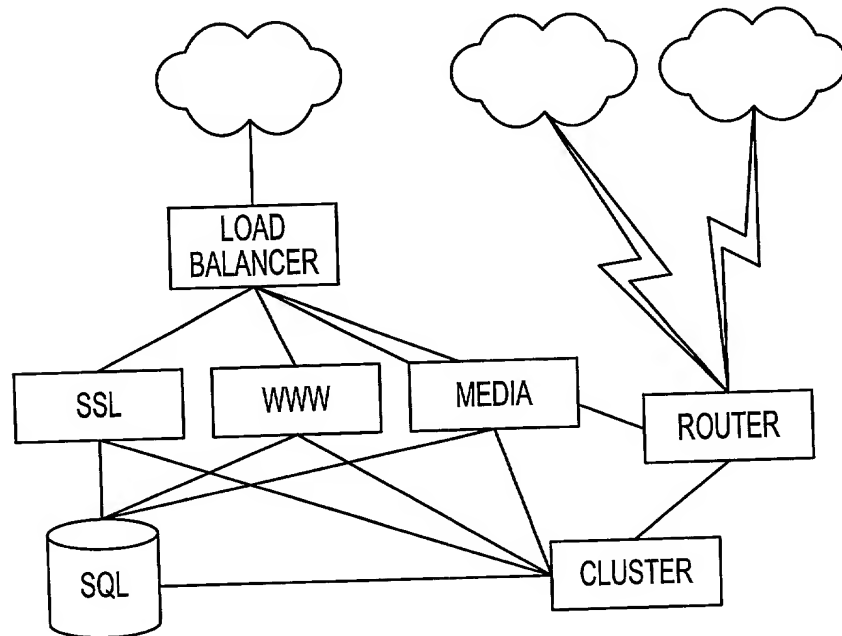


FIG. 31A

10025675 .04.1802

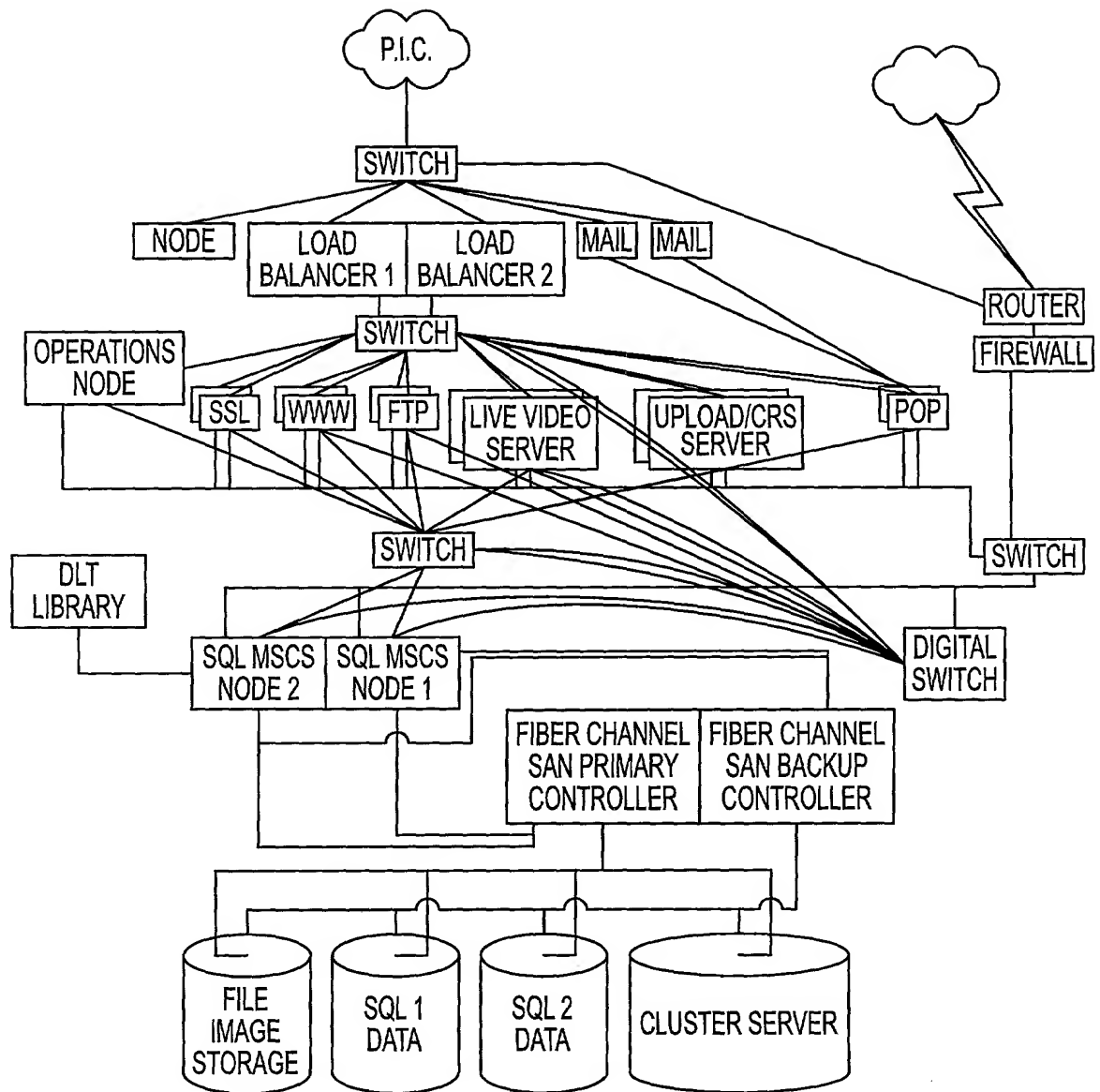


FIG. 31B



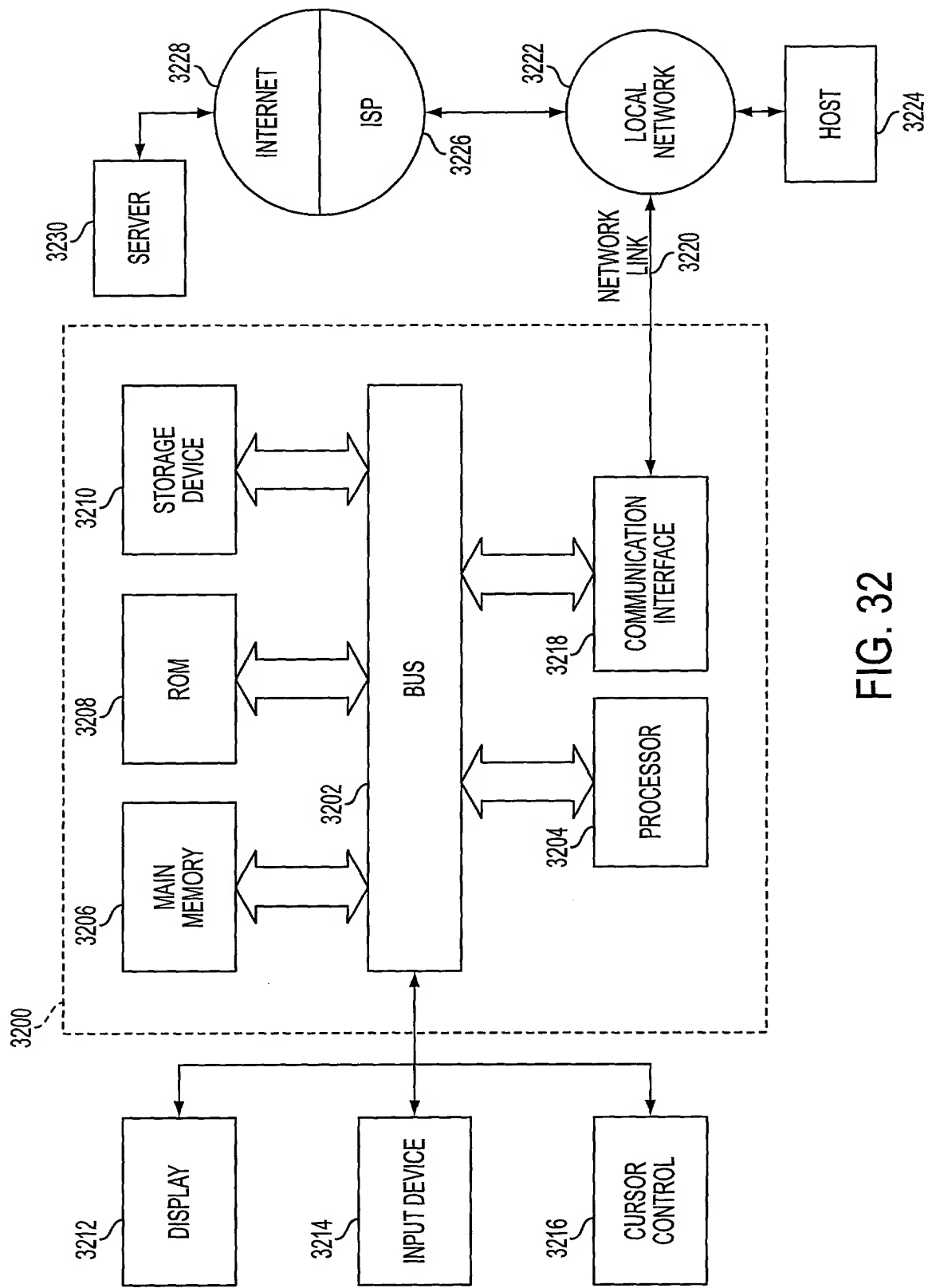


FIG. 32